LIB108W: Introduction to Reference and Information Sources

Introduction to Reference and Information Sources introduces the various print and digital-information sources commonly used in libraries. Students learn how to conduct a reference interview to determine the information needs of a patron. They learn basic skills for selecting and using specialized information sources. Upon successful completion of the course, students can determine patron needs and can use a variety of sources to answer questions. Students also recognize the reference professional's vital community role in connecting library users to outside resources and organizations.

Lecture Hours 3

Lab Hours 0 Credits 3

1 WMCC Catalog