

VETA105W : Veterinary Assistant Office Procedures and Practice Management

Veterinary Assistant Office Procedures and Practice Management presents commonly encountered clinical procedures, emphasizing the veterinary assistant's role in managing veterinary patients and records. The course highlights client communications, front desk and phone skills, and professional conduct. Safety measures and OSHA requirements as well as basic math skills are covered. Students will learn about the human-animal bond and the grieving process that occurs upon loss of a pet. The course also introduces veterinary-management software and online veterinary services.

Lecture Hours 1

Lab Hours 2 Credits 2

Corequisite Courses

VETA101W